

PATENT APPLICATION
Docket No. 2705-710

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Inventor(s): Mark Buonanno et al.

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Examiner: Igor N. BORISSOV

For: PROACTIVE CALL AND CONTACT CENTER SYSTEM

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

POWER OF ATTORNEY AND REVOCATION OF PRIOR POWERS

I hereby revoke all powers of attorney previously given and the attorneys or agents associated with Customer No. 20575 are hereby appointed to represent the undersigned before the United States Patent and Trademark Office (USPTO) in connection with the above application.

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Date: February 7, 2007



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